

Dear Medicare Customer

In order for Medicare to cover Diabetic footwear, they require documentation from the Physician that treats your diabetes. This is either your Primary Care or your Endocrinologist.

BEFORE YOU COME INTO MURDOCH SHOES:

- Go to the physician treating your diabetes
 - Medicare requires that this 'certifying physician' be an **MD or DO**.
 - The 'certifying physician' cannot be a DPM, PA or APN.
- During your doctor visit, this certifying physician must examine your feet and
 1. Complete and sign the Statement of Certifying Physician – and -
 2. Complete and sign the Prescription for Therapeutic Footwear – and -
 3. Complete and sign office visit clinical notes that documents continual management of your diabetes – and – states you have one or more of the 6 qualifying conditions for diabetic footwear listed on the certification form.
- Before you leave the doctor's office, be sure you have the certification form, the prescription, and a copy of your office visit clinical notes. All must be signed.

It is **YOUR RESPONSIBILITY** to obtain the required documentation prior to coming to Murdoch Shoes. Failure to do so will cause Medicare to deny your claim, thus holding YOU financially liable for payment.

BRING THE FOLLOWING TO MURDOCH SHOES

1. Your completed Statement of Certifying Physician form. Cannot be older than 90 days.
2. A Prescription for Therapeutic Footwear. Cannot be older than 90 days.
3. A signed copy of your physician's clinical notes from your doctor's visit – the same doctor that signed your certification form. These notes must make reference that your feet were examined –and- must contain a statement you have the qualifying condition(s) checked off on the certification form.

Do not come in for a fitting unless you have all 3 signed documents in your hands.

FAX TRANSMITTALS

We no longer accept fax transmittals of above documentation. We do not have the staff to support the phone inquiries that they generate. Bring all required documentation into our store.